

Centre Number

Candidate Number

Candidate Name _____

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UNIVERSITY OF CAMBRIDGE ESOL EXAMINATIONS**English for Speakers of Other Languages****Cambridge ESOL Entry 2 Certificate in ESOL Skills for Life****[Reading]****0784****Test 102**

Candidates answer on the question paper.
No additional materials are required.

**Time 1 hour**

Do not open this paper until your teacher tells you to.

Write your name, Centre number and candidate number in the spaces at the top of this page.

You have **1 hour** to answer these questions.Write clearly in **pen**, not pencil.

Write on the question paper.

You can use an English-English dictionary.

Each task tells you:

- how much to write
- how much time to spend
- how many marks you can get.

FOR EXAMINER'S USE

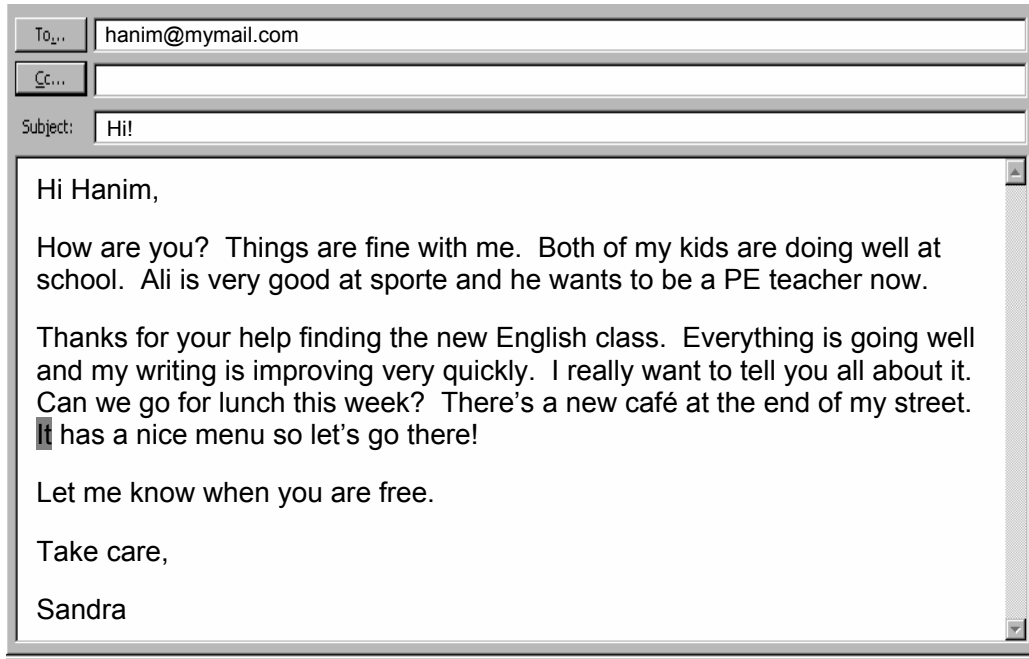
Text	10
Sentence	22
Word	10

Part 1

(About 15 minutes)

Sandra sends an email to her friend Hanim. Look at Text A.

TEXT A



line 3

line 7

For Examiner's Use Only

	T	S	W
1		<input type="checkbox"/>	
2		<input type="checkbox"/>	

Question 1

(1 mark)

Why is Sandra writing to Hanim? Tick (✓) ONE box.

- She needs help with her writing.
- She wants to find a new class.
- She would like to meet Hanim.

Question 2

(1 mark)

How many children has Sandra got? Tick (✓) ONE box.

- 1
- 2
- 3

Question 3

(1 mark)

Look at line 7 of Text A. What does **it** mean? Tick (✓) ONE box.

- café
- street
- menu

Question 4

(1 mark)

There is a spelling mistake in line 3 of Text A. Which word is not correct?
Write the word here.

.....

<i>For Examiner's Use Only</i>		
T	S	W
	<input type="checkbox"/>	
		<input type="checkbox"/>

Question 6

(5 marks)

Look at these sentences. Are they true or false? Tick (✓) TRUE or FALSE for each sentence.

- | | TRUE | FALSE |
|--|--------------------------|--------------------------|
| A The café was busy when they ordered lunch. | <input type="checkbox"/> | <input type="checkbox"/> |
| B The waitress brought someone else’s food. | <input type="checkbox"/> | <input type="checkbox"/> |
| C The waitress was rude. | <input type="checkbox"/> | <input type="checkbox"/> |
| D Sandra works as a waitress. | <input type="checkbox"/> | <input type="checkbox"/> |
| E Sandra tried to contact the manager before. | <input type="checkbox"/> | <input type="checkbox"/> |

Question 7

(1 mark)

What date did Sandra and her friend visit the restaurant?

.....

Question 8

(1 mark)

Look at Paragraph 3 of Text B. Which word means *customers*? Write ONE word.

.....

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T	S	W
6	<input type="checkbox"/>	
7	<input type="checkbox"/>	
8	<input type="checkbox"/>	
9	<input type="checkbox"/>	
10	<input type="checkbox"/>	
11	<input type="checkbox"/>	
12		<input type="checkbox"/>

Part 2

(About 20 minutes)

Here is a text from a college canteen. Look at Text C.

TEXT C

NEW TOWN COLLEGE
College Canteen

We want to know what students think about the canteen. Please tell us your comments about the space, our products and the canteen staff.

Part 1 Name and contact details (optional)	Sandra Mohamad sanmoh1@netstop.co.uk
Part 2 When do you go to the canteen?	I go to the canteen with a couple of my classmates once a day when I'm in college – that's Monday, Wednesday and Friday.
Part 3 What do you eat in the canteen?	I sometimes buy lunch in the canteen – it depends on what they have.
Part 4 What do you like about the canteen?	I think the cakes are great because they're homemade. The salads are also good because they change every day.
Part 5 How can we make the canteen better?	Sometimes the tables are very dirty – I don't like that. Also some of the sandwiches are overpriced – can you make them a bit cheaper? Can you improve the chips? They never taste very good.
Part 6 Any other comments	All the people who work there are very friendly. Sometimes I can't explain myself very clearly in English but they never get annoyed. It's good the canteen opens early and at weekends, but the canteen closes too early for students coming to college in the evening.

line 17

Thank you very much for taking the time to tell us what you think about the canteen at New Town College. Don't return this form to the canteen manager – please leave it with the reception staff.

For Examiner's Use Only		
T	S	W

Question 9

(1 mark)

What is Text C? Tick (✓) ONE box.

- a letter
- an email
- a questionnaire

Question 10

(1 mark)

How many days a week does Sandra use the college canteen? Tick (✓) ONE box.

- 1
- 2
- 3

Question 11

(4 marks)

What information is included in Text C? Tick (✓) YES or NO for each.

- | | YES | NO |
|---|--------------------------|--------------------------|
| A what Sandra drinks in the canteen | <input type="checkbox"/> | <input type="checkbox"/> |
| B who Sandra goes to the canteen with | <input type="checkbox"/> | <input type="checkbox"/> |
| C which course Sandra is studying | <input type="checkbox"/> | <input type="checkbox"/> |
| D what Sandra thinks about the canteen staff | <input type="checkbox"/> | <input type="checkbox"/> |

Question 12

(1 mark)

What type of food does Sandra **not** like in the canteen?

.....

Question 13

(1 mark)

Look at Part 5 of Text C. Which word means *too expensive*? Write ONE word.

.....

Question 14

(1 mark)

There is a spelling mistake in line 17 of Text C. Which word is not correct? Write the word here.

.....

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T	S	W
13	<input type="checkbox"/>	
14		<input type="checkbox"/>
15	<input type="checkbox"/>	
16	<input type="checkbox"/>	
17	<input type="checkbox"/>	
18	<input type="checkbox"/>	
19	<input type="checkbox"/>	
20		<input type="checkbox"/>
21		<input type="checkbox"/>

Question 15

(1 mark)

What does Sandra think about the canteen opening times? Tick (✓) ONE box.

- She would like it to open earlier.
- She would like it to stay open later.
- She would like it to open at weekends.

Question 16

(1 mark)

Who should Sandra give Text C to? Tick (✓) ONE box.

- the canteen staff
- the canteen manager
- the reception staff

Question 17

(3 marks)

Look at the word list below. The list is in alphabetical order (A – Z). Put the food words in the correct order in the spaces on the word list. There are two words which you can't use.

<u>Word list</u>
chips
.....
.....
fruit
ice-cream
.....
yoghurt

Food words

- pasta
- drinks
- crisps
- hotdog
- beans

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22	<input type="checkbox"/>	
23	<input type="checkbox"/>	
24		<input type="checkbox"/>
25		<input type="checkbox"/>
26		<input type="checkbox"/>

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Question 18

(1 mark)

What is a good title for Text D ? Tick (✓) ONE box.

- British food
- Cheap food
- Unhealthy food

For Examiner's Use Only		
T	S	W
27	<input type="checkbox"/>	
28	<input type="checkbox"/>	
29	<input type="checkbox"/>	
30	<input type="checkbox"/>	
31	<input type="checkbox"/>	

Question 19

(1 mark)

What is a good title for Text E ? Tick (✓) ONE box.

- Canteen food – a great choice!
- Fast food – the taste is excellent!
- Fresh food – it keeps you healthy!

Question 20

(1 mark)

What is a good title for Text F ? Tick (✓) ONE box.

- Food with friends
- My country's food
- Different kinds of food

Question 21

(1 mark)

Who says he does **not** like British food? Tick (✓) ONE box.

- Piotr
- Miguel
- Ahmed

Question 22

(1 mark)

Who says he walks to college? Tick (✓) ONE box.

- Piotr
- Miguel
- Ahmed

Question 23

(3 marks)

Look at these sentences. Are they true or false? Tick (✓) TRUE or FALSE for each sentence.

- | | TRUE | FALSE | |
|---|--------------------------|--------------------------|----|
| A Piotr buys his lunch outside college. | <input type="checkbox"/> | <input type="checkbox"/> | 32 |
| B Miguel eats his lunch alone. | <input type="checkbox"/> | <input type="checkbox"/> | 33 |
| C Ahmed thinks eating at home is better than going to restaurants. | <input type="checkbox"/> | <input type="checkbox"/> | 34 |

Question 24

(1 mark)

What does Piotr drink with his lunch?

.....

Question 25

(1 mark)

Which food does Miguel **not** like?

.....

Question 26

(1 mark)

What food can Ahmed cook?

.....

Question 27

(1 mark)

Look at line 7 of Text D. What does **it** mean? Tick (✓) ONE box.

- home
- Polish food
- money

Question 28

(1 mark)

Look at line 9 of Text F. What does **They** mean? Tick (✓) ONE box.

- meals
- children
- evenings

<i>For Examiner's Use Only</i>		
T	S	W
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	<input type="checkbox"/>	
	<input type="checkbox"/>	
	<input type="checkbox"/>	
	<input type="checkbox"/>	
	<input type="checkbox"/>	
	<input type="checkbox"/>	

Question 29

(1 mark)

There is a spelling mistake in line 3 of Text D. Which word is not correct?
Write the word here.

.....

Question 30

(1 mark)

Look at Paragraph 2 of Text E. Which words means *lots*? Write ONE word.

.....

Question 31

(1 mark)

There is a mistake in Paragraph 3 of Text F. Which word needs a capital letter?
Write the word here.

.....

For Examiner's Use Only		
T	S	W
		40 <input type="checkbox"/>
		41 <input type="checkbox"/>
		42 <input type="checkbox"/>

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