

Press Information

24 August 2007

Results Online a great success!

Where Cambridge Assessment leads, others follow, but as some other organisations found out in August, replicating our successes is not as straightforward as it may first appear.

While some exam boards experienced problems with online results facilities, Cambridge ESOL's Results Online service helped more than 130,000 candidates receive their results online. On August 3, the system coped with more than 80,000 unique visits and peak visitor flows in excess of 13,000 an hour.

This is the second year that Cambridge ESOL has been providing online results. Simon Fenn, Programme Manager for Cambridge ESOL, has responsibility for ensuring everyone can access their results smoothly: 'We tell people the date and time we are going to release the results, so we know in advance there will be a surge in demand,' he said.

'There is a huge amount of checking that goes on behind the scenes to make sure all the information is there. We have a helpdesk for users experiencing any problems, and we constantly review the resources we need - before August we upgraded the servers so that we could be confident they could cope with the demand.'

'Even with 13,000 people accessing the site in the same hour, we had no major problems with access.'

-ends-

Notes to Editors:**About Cambridge ESOL**

University of Cambridge ESOL Examinations is part of the Cambridge Assessment Group, a not-for-profit organisation and a department of the University of Cambridge. It is part of the Cambridge Assessment group, which is Europe's largest assessment agency. We provide examinations in English language for over 2 million people every year, in more than 130 countries, as well as a range of qualifications for language teachers.

Our examinations are developed on the basis of a long-term process of academic and practical research, to ensure that they are accurate, fair, reliable and relevant, and that they encourage learners to develop the skills they need to use English effectively in the real world.

University of Cambridge ESOL Examinations is a founder member of the Association of Language Testers in Europe and works closely with testing organisations, schools and academics throughout the world to support the development of language testing in theory and practice

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