

Candidate Name _____

Centre Number

Candidate
Number

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UNIVERSITY OF CAMBRIDGE ESOL EXAMINATIONS

English for Speakers of Other Languages

Cambridge ESOL Level 2 Certificate in ESOL Skills for Life

[Writing]

0794

Test 077

Candidates answer on the question paper.
No additional materials are required.



TIME 1 hour 30 minutes

Do not open this paper until your teacher tells you to.

Write your name, Centre number and candidate number in the spaces at the top of this page.

You have **1 hour 30 minutes** to answer these questions.

Write clearly in **pen**, not pencil.

Write on the question paper.

You must complete Task 1, Task 2 and **either** Task 3a **or** Task 3b.

Each task tells you:

- how much to write
- how much time to spend
- how many marks you can get.

This question paper consists of 11 printed pages and 1 blank page.

Task 1

(About 15 minutes)

Six months ago you changed to a new gas and electricity supply company, Energy Plus, after you were promised that it would save you money. However, the bills you have received from Energy Plus are higher than you paid before. When you complained to the company, they were very unhelpful. You decide to apply for help to Consumer Direct, a government organisation which helps individuals who have complaints about companies.

Complete the form.

Write about 120 words.

Consumer Direct

Please describe the nature of your complaint including any useful background information and say how you would like the matter to be dealt with.

(Total: 9 marks)

Task 2

(About 30 minutes)

You read this article in your local newspaper.

Controversy over traffic ban in city centre

The council has announced plans to make the city centre a 'car-free' area. This would mean that no cars would be allowed in the city centre, except for taxis. Opinion is divided among local people. Some are happy about the idea of a complete ban and welcome the strict measures. However, others are angry about the plans and feel it's unfair for those people who work or live in the city centre.

We'd like to hear what you think.
Please send all letters to the Editor, Fran Gardner.

Write a letter to the editor to express your views.

Write about 200 words. You do not need to write the address or the date.

A large rectangular box with a solid top and bottom border and a dashed middle line, intended for writing a letter.

A large rectangular area with a solid black border, containing 20 horizontal dashed lines for writing.

A large rectangular area with a solid black border, containing 25 horizontal dashed lines for writing.

(Total: 12 marks)

Choose **either** Task 3a **or** Task 3b.

Task 3a

(About 45 minutes)

The local newspaper in your area is planning to publish a series of articles called *Technology that has changed our lives*. Each article is about a different piece of technology that has had an impact on the world. You decide to write an article for the newspaper about the mobile phone.

In your article, discuss both the positive and negative aspects of mobile phones.

Write about 250 words.

A large rectangular box with a solid border, containing horizontal dashed lines for writing.

A large rectangular area with a solid black border, containing 20 horizontal dashed lines for writing.

A large rectangular area with a solid black border, containing 25 horizontal dashed lines for writing.

(Total: 15 marks)

A large rectangular area with a solid black border. Inside the border, there are 20 horizontal dashed lines spaced evenly, creating a template for writing or drawing.

A large rectangular area with a solid black border, containing 20 horizontal dashed lines for writing.

(Total: 15 marks)

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